

Registered post

Ryanair
Customer Service Department
PO Box 11451
Swords, Co. Dublin
Ireland

(città), (data)

Subject: (cognome) / Flight (n. Volo) on (data del volo)
Booking ref.: (codice di prenotazione)
Damage claim

This letter is written in the name and on behalf of _____, who has / have delegated mandate to Federconsumatori to formally contest the following items.

The Associated/Associates reports/report that they have purchased a ticket/(n.) tickets for the flight/s (flight route) on (date) at (departure time) and has/have not be able to benefit from it because it was deleted from that company.

Our Associated/Associates also reports / reports that incurred in unforeseen expenses, (as evidenced by the enclosed invoices).

We ask the refund of the price of the ticket(s) and the amount of the unexpected expenses and the payment of the financial compensation.

We inform that, if the compensation will not be paid in fifteen days from the date of receipt of this letter, the Associated/Associates reserves / reserve reserves all rights for the protection of its/their legitimate reasons.

Best regards.

(Signature)